

### *eight.* **SERVICE DELIVERY**

To achieve the management objectives identified in Chapter 6, services will be provided in four key areas: aquatic plant management; litter removal and cleaning; asset management; and recreation and sporting use. The aim being to provide a cost effective delivery of these services while ensuring achievement of the overall vision and objectives.

Figure 8.1 summarises the services to be provided.

*Table 8.1: Services to be provided regarding Canberra's urban lakes and ponds*

Service	Service Responsibility
<b>Activities and Uses</b>	
Regulation of recreation and sporting use	Environment ACT
Lakeshore restoration (Urban Landcare)	CUPP
Lakes information services (website, brochures)	CUPP
Monitoring visitor numbers and visitor satisfaction	CUPP
Management policies and community involvement	CUPP, Environment ACT, PALM
Asset management and provision	CUPP
Wildlife management, feral animal control	Environment ACT, CUPP
Dams/weirs safety inspections	Roads and Stormwater
Emergency contingency plans	ACT Emergency Services
<b>Aquatic Plant Management</b>	
Aquatic plant/habitat management	CUPP
Aquatic plant control at beaches etc, feral plant removal	CUPP
<b>Water Quality</b>	
Litter removal, cleaning	CUPP
Blue-green algae monitoring	CUPP and Environment ACT
Bacteria monitoring	CUPP, HPS
Water quality monitoring	Environment ACT
Water quality compliance	Environment ACT
Water pollution monitoring	Environment ACT
Pollution control from non-point sources	PALM, Environment ACT
Pollution control from point sources	Environment ACT
Gross pollutant trap maintenance and cleaning	Roads and Stormwater
Water quantity level monitoring	Roads and Stormwater
<b>Fishery</b>	
Fish stocking of lakes	Environment ACT

**Note:** CUPP = Canberra Urban Parks and Places  
HPS = Health Protection Service  
PALM = Planning and Land Management